Promising practices in community engagement

Global Plan towards the Elimination of New HIV Infections among Children by 2015 and Keeping Mothers Alive

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The Global Picture
State of the HIV epidemic among children <15 years, 2010

<table>
<thead>
<tr>
<th></th>
<th>Global</th>
<th>Sub-Saharan Africa</th>
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<tbody>
<tr>
<td>Number of children living with HIV</td>
<td>3.4 million</td>
<td>3.1 million</td>
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<tr>
<td>Number of children newly infected with HIV</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- In 2010</td>
<td>390,000</td>
<td>350,000</td>
</tr>
<tr>
<td>- Daily</td>
<td>1,068</td>
<td>959</td>
</tr>
<tr>
<td>- Hourly</td>
<td>45</td>
<td>40</td>
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- Number of new infections among children in western and central Europe in the entire year of 2010: **<100**
- Number of new infections among children in sub-Saharan Africa in three hours of 2010: **120**
Box 7.5

Reaching the goal of reducing the number of children newly infected with HIV by 90% requires concerted action on all four prongs

Fig. 7.2 shows the estimated number of children who acquired HIV infection from mother-to-child transmission between 2000 and 2009. The Global Plan (4) target is to reduce the number of children acquiring HIV infection by 90%, from 429,000 in 2009 (the baseline) to 43,000 in 2015.

Fig. 7.2 Estimated number of children newly infected with HIV in low- and middle-income countries, 2000–2015

Mathematical modelling shows that eliminating mother-to-child transmission requires simultaneously implementing all four prongs of the United Nations comprehensive approach to preventing mother-to-child transmission (19).
Rationale for the paper

- Limited guidance on community engagement specific to PMTCT

- Global Plan specifies the role of civil society and communities, and their accountability actions
Role of Communities and Civil Society

- Develop and implement community charters and similar accountability structures, and hold govt and others accountable

- Participate in design and implementation including monitoring and accountability

- Ensure participation of stakeholders

- Ensure that all community resources and assets are engaged

- Provide leadership, innovation, and solutions

- Unify global, regional and national civil society and activist groups in their advocacy
Methods

• Literature review

• Interviews with key informants
## Definition of Community Engagement

### Box #4: Spectrum of Community Engagement

<table>
<thead>
<tr>
<th>PARTICIPATION</th>
<th>MOBILISATION</th>
<th>EMPOWERMENT</th>
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<tbody>
<tr>
<td>Communities are engaged as passive or active recipients of health services.</td>
<td>Communities are engaged to support health programmes through direction or facilitation by health professionals.</td>
<td>Communities are engaged through a capacity building process to plan, implement and/or evaluate activities on a sustained basis to improve their health.</td>
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</table>
Emerging Classification: Outcome Areas

• OA1: Improving the supply of comprehensive quality PMTCT services

• OA2: Increased uptake of PMTCT services

• OA3: Enabling environment for PMTCT scale up
Emerging Classification: Outcome Areas

Box #5: Community engagement practices by intended outcome

GOAL: Elimination of new HIV infections in children by 2015 and reduced maternal mortality

OUTCOME AREA 1: Improved supply and quality of PMTCT Services
- Extending the workforce
- Linking with CBOs/FBOs
- Monitoring programs through civic participation

OUTCOME AREA 2: Increased uptake of PMTCT services
- Communicating for social and behaviour change
- Providing peer Support
- Maximising assets and addressing economic constraints

OUTCOME AREA 3: Enabling environment for PMTCT scale up
- Advocating for PMTCT and the right to health
- Promoting community engagement in policies and strategies
OA1: Improving the supply and quality of comprehensive PMTCT services

Communities extending the workforce

• Communities as frontline health workers (e.g. CHWs, mentor mothers, adherence counsellors):
  – Cote d’Ivoire: PMTCT community counsellors
  – Uganda – Network Support Agents
  – Cameroon – TBAs of the Baptist Convention Health Board
  – Lesotho – Maternal Mortality Reduction Program Assistants
  – Malawi – Infant loss to follow-up CHWs make monthly visit until EID is done and HIV status ascertained
  – m2m

• Lessons:
  – Frontline workers should be anchored within a primary health care system that supports task sharing
  – Renumeration and functional systems for training are necessary
  – Works best where communities have a say in the process
  – May need specialized frontline workers (e.g. on PMTCT and MNCH)
  – TBAs and traditional healers seem to be under-utilized
Community engagement and outcomes

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OUTCOME AREA
1: Improved supply and quality of PMTCT Services

OUTCOME
AREA
2: Increased uptake of PMTCT services

OUTCOME
AREA
3: Enabling environment for PMTCT scale up

Extending the workforce
Linking with CBOs/FBOs
Monitoring programs through civic participation
Communicating for social and behaviour change
Providing peer Support
Maximising assets and addressing economic constraints
Advocating for PMTCT and the right to health
Promoting community engagement in policies and strategies
OA1: Improving the supply and quality of comprehensive PMTCT services
Monitoring programs through civic participation

• Examples
  – Uganda -- Bjorkman civic engagement in monitoring health services workers
  – Rwanda – performance-based contracts and community pressure on leaders to deliver

• Lessons:
  – In order to monitor services, communities need capacity building, and timely information on monitoring indicators
  – Consensus building around roles and responsibilities
  – User-friendly tools are needed to enhance accountability and strengthen sustainability
Community engagement and outcomes

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OA2: Increasing the uptake of PMTCT services

- Community-led social and behavior change communication programs
  - Ethiopia – community conversations
  - Zambia – men taking action
  - South Africa – community declaration on HIV

- Lessons
  - Community-led SBCC programs are effective
  - Emphasis on community led
  - Importance of formative research
  - Communication agents may need compensation
  - Health facilities should be prepared to meet demand
  - The outcomes of SBCC are complex and better indicators are needed
Community engagement and outcomes

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- Providing peer support
- Addressing economic constraints

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OA2: Increasing the uptake of PMTCT services

• Addressing economic constraints to service delivery
  – India – Community Advisory Boards in private health facilities negotiating reduced delivery rates and brokering nutrition support
  – Nepal – community-generated funds for maternal and infant care
  – Nigeria, Uganda, South Sudan – transport vouchers and subsidies from transport workers; rickshaws as ambulances
Community engagement and outcomes

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OA 3: Enabling environment for scale up
Advocating for PMTCT and the right to health

South Africa – Treatment Advocacy Campaign (TAC)
India – 4 for Women
ESA – National Partnership Forums in ESA
Botswana – Total Community Mobilization

Lessons:
• Financial and technical investment is essential
• Build the capacity among the most marginalized
• Sustained advocacy is a required at national and local level
• High-level leadership is essential for the success of lower level leadership
Conclusions and Next Steps

Conclusions

• On the promising practices
• On the evidence
• For country teams

Next steps

• Operational tools
• Costing of community engagement
• Supporting the work of the IATT
Questions and Discussion